

Personal Assistance for Members

NEA Member Benefits Member Service Center

The Member Service Center is your central source for information about our programs and services. Representatives are available to assist you six days a week. Call **1-800-637-4636** or email ask-us@neamb.com.

NEA Member Benefits Affiliate Relations

Affiliate Relations (AR) is a field-based team supporting affiliates and members at the state and local levels. AR Specialists help members access our programs and services, including job layoff and disaster relief assistance. Find your state's AR Specialist at neamb.com/ar

NEA Member Benefits Web Site

Find useful articles, financial calculators, tips on saving money and links to financial, insurance and professional development programs and consumer discounts, all at neamb.com

Help from NEA Member Benefits Program Partners

Participants in certain NEA Member Benefits and NEA Members Insurance Trust programs may be eligible for special accommodations, including:

- ▶ Insurance premium waivers and extended payment grace periods
- ▶ Credit card payment assistance
- ▶ Assistance with loans and loan payments
- ▶ Emergency and hardship access to retirement account savings
- ▶ Mortgage payment accommodations
- ▶ Tuition and course fee discounts

The NEA Members Insurance Trust is a registered mark of the NEA Members Insurance Trust. NEA, NEA Member Benefits and the NEA Member Benefits logo are registered service marks of NEA's Member Benefits Corporation.



Save These Important Contacts

NEA Member Benefits Member Service Center
1-800-637-4636

NEA Members Insurance Trust
1-800-637-4636

NEA® Auto & Home Insurance Program
California Casualty
1-800-877-7345

NEA Credit Card Program
Bank of America
Call number on back of credit card

NEA Home Financing Program
Wells Fargo Home Mortgage
1-800-678-7986

NEA Income Protection® Plan
American Fidelity Assurance Company
1-888-461-1612

NEA® Long-Term Care Insurance Program
1-800-637-4636

NEA Personal Loan®
First National Bank of Omaha
1-888-283-5228

NEA Retirement Savings Program
Security Benefit
1-800-NEA-VALU (632-8258)

NEA® Savings Program
Discover Bank
1-800-347-7032

NEA® Smart Option Student Loan®
Sallie Mae®
1-888-272-5543

nea Member Benefits

Member Assistance Program

Advocacy



Receive help

if the unexpected happens.

NEA Member Benefits takes its role as a member advocate very seriously. In addition to providing financial, insurance, professional development, travel, and discount programs and services, it is an important part of our mission to assist members in times of need.

Whether members are facing financial challenges such as non-renewals, layoffs or salary cuts, or experiencing devastating losses due to a natural or other major disaster, we have resources available to help. Our Member Assistance Program offers personal assistance, online tools and information, and temporary financial accommodations for NEA program participants.*

Learn more at neamb.com/assistance

We do our best to coordinate efforts with our program partners and state and local affiliates to achieve the greatest benefit for the members we jointly serve.

*You must maintain membership in the Association to be eligible.



Job Layoff Assistance

Some of the resources we offer to help members cope with a job loss and secure new employment include:

Job Layoff Checklist: neamb.com/layoffchecklist

- ▶ These action items will help you cover your bases and protect yourself financially while searching or preparing for a new job.

Job Search Service: Teachers-Teachers.com

- ▶ This free placement service helps educators find new teaching and administrative positions and other related jobs.

Professional Development: neacademy.org

- ▶ Increase your employability in the education field. Consider adding a certification in a high-need area (e.g., math, science, special education or ESL), or pursue an advanced degree, graduate certificate or credit-granting professional development course. The NEA Academy® offers convenient online programs with special discounts, fee waivers and scholarships for NEA members.

Learn more about Job Layoff Assistance at neamb.com/layoff-assistance.htm

Disaster Relief Assistance

No one can predict the full impact of a natural disaster—for example, damage to property; limited access to food, water and medical care; and, most devastating, personal injury and loss of life.

NEA Member Benefits, the NEA Members Insurance Trust® and our business partners are helping members affected by tornadoes, earthquakes, fires, floods, hurricanes, windstorms and winter storms.

Our Disaster Relief Program is implemented when the U.S. Federal Emergency Management Agency (FEMA) makes a declaration of a major disaster in one of the categories mentioned above in specific states/counties. Support may include financial assistance via a member's state or local association and/or accommodations and payment relief provided to participants in NEA Member Benefits programs.

Learn more about Disaster Relief Assistance at neamb.com/disaster-assistance.htm

